



Close Up Policies

To participate in a Close Up program, each student must read, consent and fully complete a Close Up Enrollment Form (which includes Terms and Conditions) and an Authorization and Release Liability Form with a parent or guardian before they are able to make a payment for the program. Close Up's Terms and Conditions outline our cancellation policies. Additionally, every participant is encouraged and provided with the option to purchase travel insurance through Travel Guard prior to making a payment. Any questions regarding Travel Guard's insurance options and their policies, must be directed to Travel Guard directly. If a participant does not elect to purchase travel insurance through Travel Guard, s/he may choose another travel insurance provider to ensure coverage to meet their needs.

Palmetto Middle School is enrolled to participate in a Close Up Washington, DC, program Sunday, 2/26/22, through Thursday, 3/2/22. Cancellation policies for participants in this program are as follows:

- \$500 deposit is non-refundable at the time of payment.
- All payments are non-refundable after December 8, 2022 if a participant, the school or the district cancels the trip.

Close Up retains the right to modify, delay, or postpone the program as a result of unforeseeable events that are beyond Close Up's reasonable control, including but not limited to, acts of God, war (whether declared or undeclared), criminal or terrorist activities or threats, incidents of violence, actual, perceived or threatened public health issues or quarantine, actual, perceived or threatened epidemics or pandemics, strikes, government restrictions or government shutdowns, fire or severe weather conditions, or any other reason that makes it impossible or commercially unreasonable in the sole opinion of Close Up to conduct the program as originally contracted. If Close Up suspends or postpones the program for any such reason, Close Up will work with all impacted groups to reschedule to a new program date. If rescheduling is not an option, Close Up will work with its vendors to maximize available refunds to Participants. Close Up reserves the right to issue a program credit to you in lieu of a money-back refund towards a future Close Up program.

Any participants that have purchased travel insurance through Travel Guard or their own provider, may also be eligible for additional refunds based on the policy they purchased.